



University of Antwerp  
Operations Research Group

ANT/OR

# Understanding people's preferences:

an integrated algorithm for the optimal design of discrete choice  
experiments with partial profiles

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comex  
combinatorial optimization:  
metaheuristics & exact methods

## Context (example)

Attributes	Dell Inspiron 15 i15	Lenovo IdeaPad Y510p
Screen size	15.6 inches	15.6 inches
Max. screen resol.	1366 x 768 pixels	1920 x 1080 pixels
Processor	1.9 GHz Intel Pentium 2127U ULV	2.4 GHz Intel Core i7-4700MQ
RAM memory	4 GB DDR3	16 GB DDR3
Hard drive	500 GB SATA	1 TB SATA

**Objective:** to determine the attributes that drive people's preferences

# Discrete choice experiments (DCE)

## Elements:

- ▶ Attributes
- ▶ Levels of each attribute
- ▶ Choice situations
- ▶ Options/choice situation

**Assumption:** utility theory

**Objective:** to determine the **utility** that consumers give to each attribute

# DCE (example)

## Attributes:

- ▶ Screen size
  - ▶ 13 inches
  - ▶ 15.6 inches
  - ▶ 17 inches
- ▶ Max. screen resolution
  - ▶ 1366 x 768 pixels
  - ▶ 1920 x 1080 pixels
- ▶ Processor
  - ▶ 2.0 GHz Intel Core i5
  - ▶ 2.6 GHz Intel Core i7
  - ▶ 2.6 GHz Intel Core i7
- ▶ RAM memory
  - ▶ 4 GB
  - ▶ 8 GB
  - ▶ 12 GB
- ▶ Hard drive
  - ▶ 500 GB
  - ▶ 750 GB
  - ▶ 1 TB

**Choice situations:** 30

**Options/choice situation:** 2

## Choice situation (example)

<b>Attributes</b>	<b>Option # 1</b>	<b>Option # 2</b>
<b>Screen size</b>	13 inches	15.6 inches
<b>Max. screen resol.</b>	1366 x 768 pixels	1920 x 1080 pixels
<b>Processors</b>	2.0 GHz Intel Core i5	2.6 GHz Intel Core i7
<b>RAM memory</b>	4 GB	8 GB
<b>Hard drive</b>	1 TB	500 GB

# Multinomial logit (MNL) model

Probability that a respondent chooses an option  $j$  in choice situation  $i$ :

$$p_{i,j} = \frac{e^{x'_{i,j}\beta}}{\sum_{k=1}^J e^{x'_{i,k}\beta}} \quad (1)$$

where:

- ▶  $J$  is the number of options in each choice situation
- ▶  $x'_{i,j}$  describes option  $j$  in choice set  $i$
- ▶  $\beta$  contains the respondent's utilities for each attribute

# Information matrix

defined as:

$$\mathbf{M}(\mathbf{X}, \beta) = \sum_{s=1}^S \mathbf{X}'_s (\mathbf{P}_s - \mathbf{p}_s \mathbf{p}'_s) \mathbf{X}_s \quad (2)$$

where:

- ▶  $S$  is the number of choice options
- ▶  $\mathbf{X}_s$  describes the options in choice situation  $s$
- ▶  $\mathbf{p}_s = [p_{s,1}, \dots, p_{s,J}]'$
- ▶  $\mathbf{P}_s = \text{diag}[p_{s,1}, \dots, p_{s,J}]$

# Cognitive behaviour

Assumption: humans make **compensatory decisions**

- ▶ This is a problem when there is:
  - ▶ inconsistent choice behaviour
  - ▶ lexicographic choice behaviour and dominant attributes
- ▶ Which occurs when:
  - ▶ there are too many attributes
  - ▶ the cognitive effort required is overwhelming



## DCE with partial profiles

Attributes	Option # 1	Option # 2
Screen size	13 inches	15.6 inches
Max. screen resol.	1920 x 1080 pixels	1920 x 1080 pixels
Processors	2.0 GHz Intel Core i5	2.6 GHz Intel Core i7
RAM memory	4 GB	8 GB
Hard drive	1 TB	1 TB

# Generation of optimal designs for DCE with partial profiles

Two decisions (for each choice situation):

- ▶ Set of constant attributes
- ▶ Levels of the varying attributes

**$\mathcal{D}$ -optimality criterion:** maximize  $\log |\mathbf{M}(\mathbf{X}, \boldsymbol{\beta})|$

- ▶ Utility neutral designs:  $\boldsymbol{\beta} = \mathbf{0}_K$
- ▶ Locally optimal designs: specific  $\boldsymbol{\beta}$  vector
- ▶ Bayesian optimal designs: prior distribution of  $\boldsymbol{\beta}$  parameters (usually multivariate normal distribution)

# Two-stage algorithm (*Kessels et al. (2012)*)

**First stage:** determine the attributes to be held constant in each choice situation

Attributes	Option # 1	Option # 2
1		
2	x	x
3		
1	x	x
2		
3		
1		
2		
3	x	x
1	x	x
2		
3		

## Two-stage algorithm (*Kessels et al. (2012)*)

**Second stage:** optimize the levels of the varying attributes  
(coordinate-exchange algorithm)

Attributes	Option # 1	Option # 2
1	1	2
2	x	x
3	2	1
1	x	x
2	1	2
3	3	1
1	2	1
2	2	1
3	x	x
1	x	x
2	1	2
3	1	3

# Integrated algorithm

## Initial random design:

Attributes	Option # 1	Option # 2
1	2	1
2	x	x
3	3	2
1	1	1
2	1	2
3	x	x
1	1	2
2	2	2
3	x	x
1	1	2
2	x	x
3	1	3

# Integrated algorithm

- ▶ **First component:** optimize the selection of attributes that are held constant
- ▶ **Second component:** optimize the levels of the varying attributes (coordinate-exchange algorithm)

Attributes	Option # 1	Option # 2
1	2	1
2	x	x
3	3	2

# Integrated algorithm (exhaustive)

- ▶ Propagate the effects of the selection of constant attributes (in one choice situation)
- ▶ Recursive execution of the integrated algorithm

Attributes	Option # 1	Option # 2	} CS being optimized
1	2	1	
2	x	x	
3	3	2	
1	1	1	
2	1	2	
3	x	x	
1	1	2	
2	2	2	
3	x	x	

# Computational experiments

## Benchmark UN designs:

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Algorithm	$\mathcal{D}$ -efficiency			# Optimal des.	Exec. time
	Min.	Avg.	Max.		
Two-stage	88.45	97.51	100.00	2/50	-
Integrated	99.56	99.96	100.00	28/50	0.10
Integrated (e)	99.90	99.99	100.00	49/50	59.37

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# Computational experiments

## UN designs under varying conditions:

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Algorithm	$\mathcal{D}$ -efficiency			# Optimal des.
	Min.	Avg.	Max.	
Two-stage	95.72	97.82	99.75	0/24
Integrated	98.11	99.67	100.00	1/24

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# Computational experiments

## Locally optimal designs:

Algorithm	$\mathcal{D}$ -efficiency			# Optimal des.
	Min.	Avg.	Max.	
Two-stage	72.43	94.86	99.83	0/16
Integrated	93.63	98.35	99.92	0/16

**Integrated algorithm:** the larger the part-worth values, the larger the number of times the attribute is held constant

# Computational experiments

## Bayesian optimal designs:

Algorithm	$\mathcal{D}$ -efficiency			# Optimal des.
	Min.	Avg.	Max.	
Two-stage	93.16	97.30	99.42	0/13
Integrated	99.00	99.49	99.75	0/13

**Integrated algorithm:** the larger the variance, the larger the number of times the attribute is held constant (**counterintuitive**)

# Conclusions

## What we propose:

- ▶ A fast and flexible algorithm for the generation of DCE with partial profiles
- ▶ A slower but more effective exhaustive version

## Important insights:

- ▶ Attributes with large part-worth values are held constant more often
- ▶ Attributes with large variances are held constant more often



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